



# Microsoft Intune: gestisci i tuoi device e aumenta la security posture

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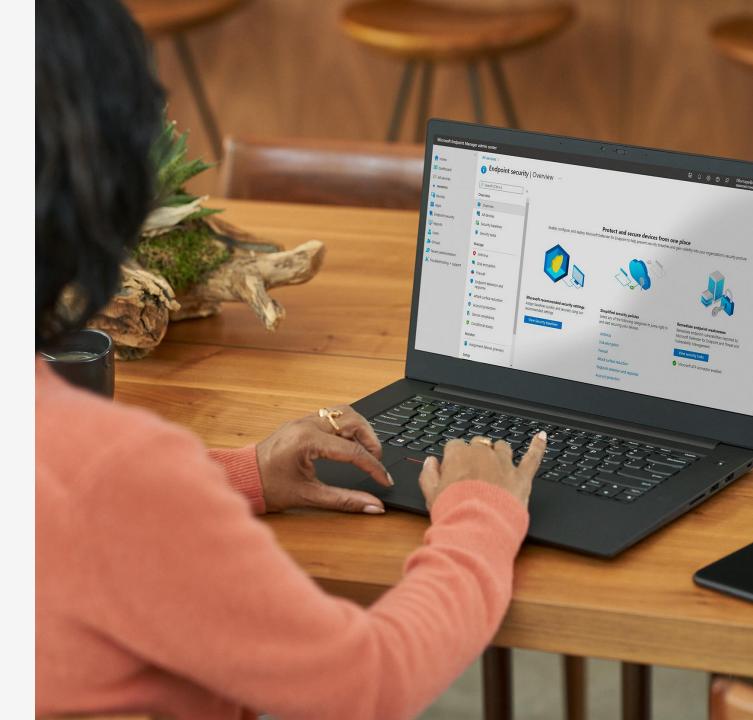
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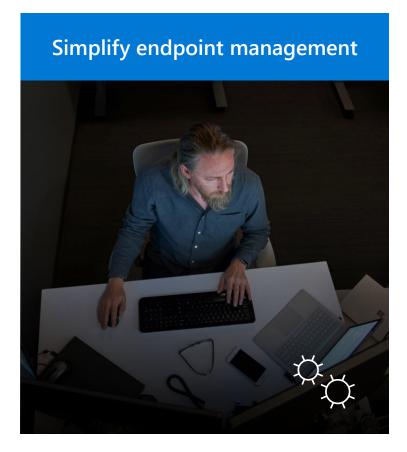
## Agenda

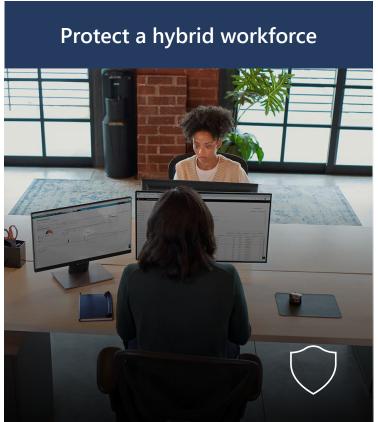
- Today's challenges
- Benefits of Microsoft Intune
- How to manage mobile devices in a secure way
- Autopilot for a zero touch approach
- Introduction of Microsoft Intune Suite
- Live Demo
- Licensing

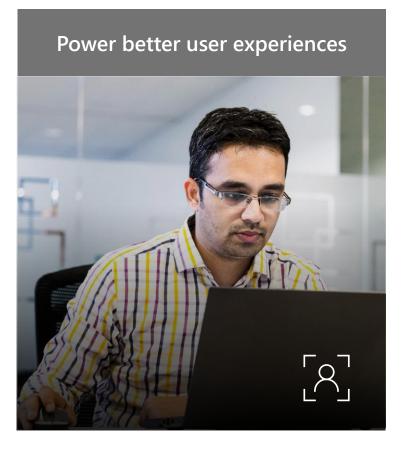
# What challenges are you seeing in your organization?

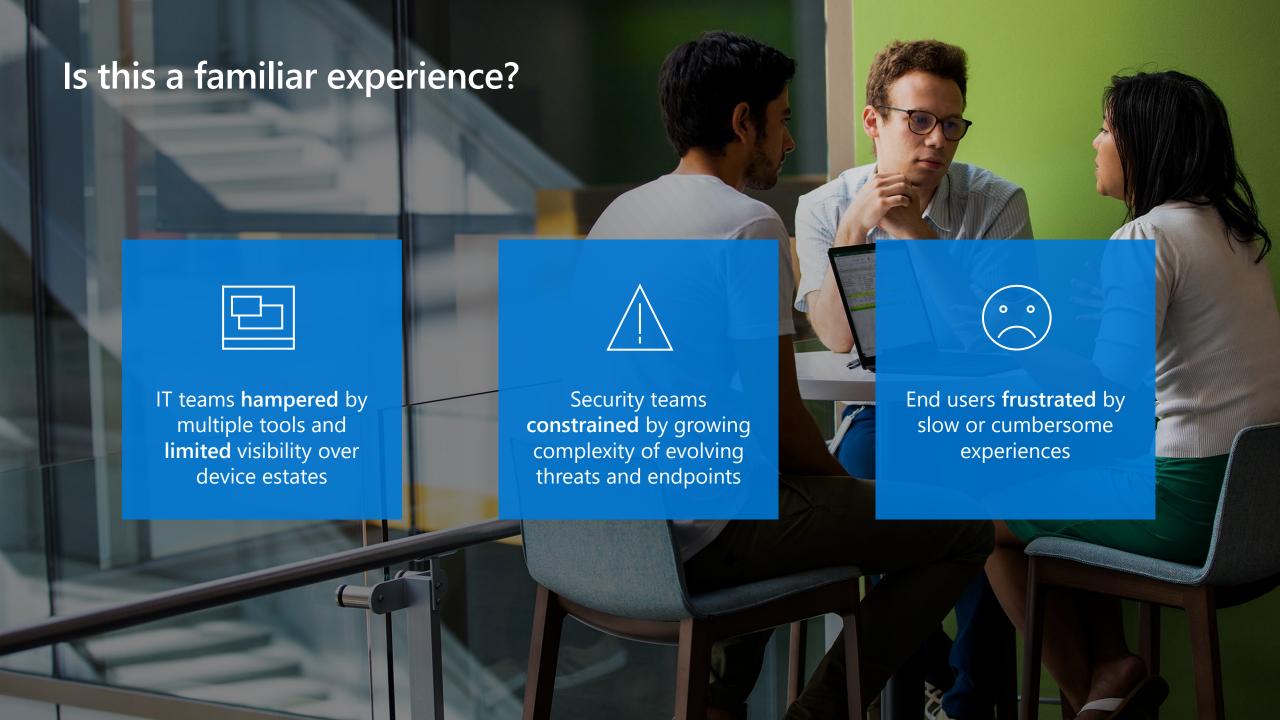
### Microsoft Intune

A unified solution to manage endpoints anywhere



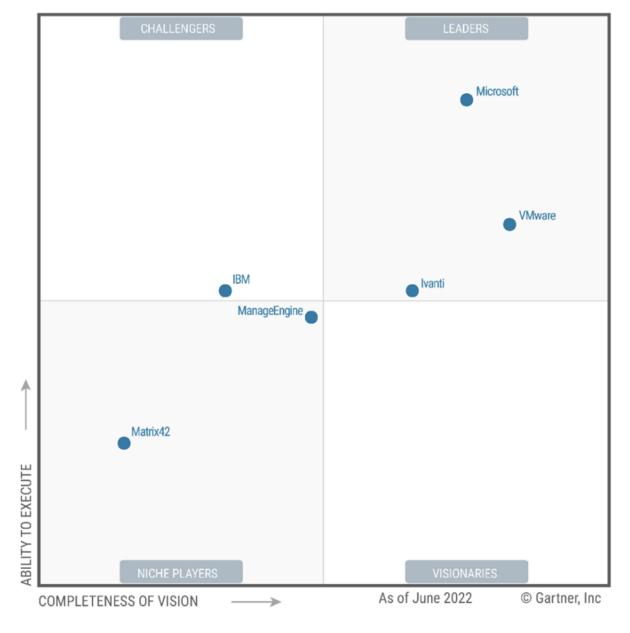






# Microsoft recognized as a Leader\*

Figure 1: Magic Quadrant for Unified Endpoint Management Tools



Source: Gartner (August 2022)

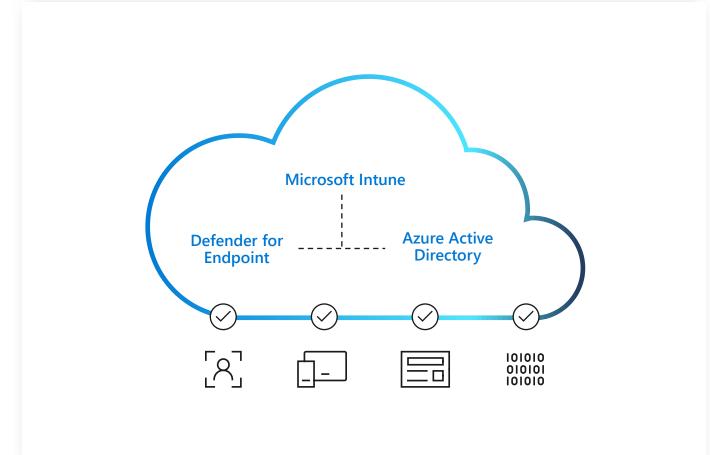
## Endpoint security is integral to a Zero Trust approach

Verify user identities with strong authentication methods.

Allow only verified apps and devices access to cloud and on-prem resources.

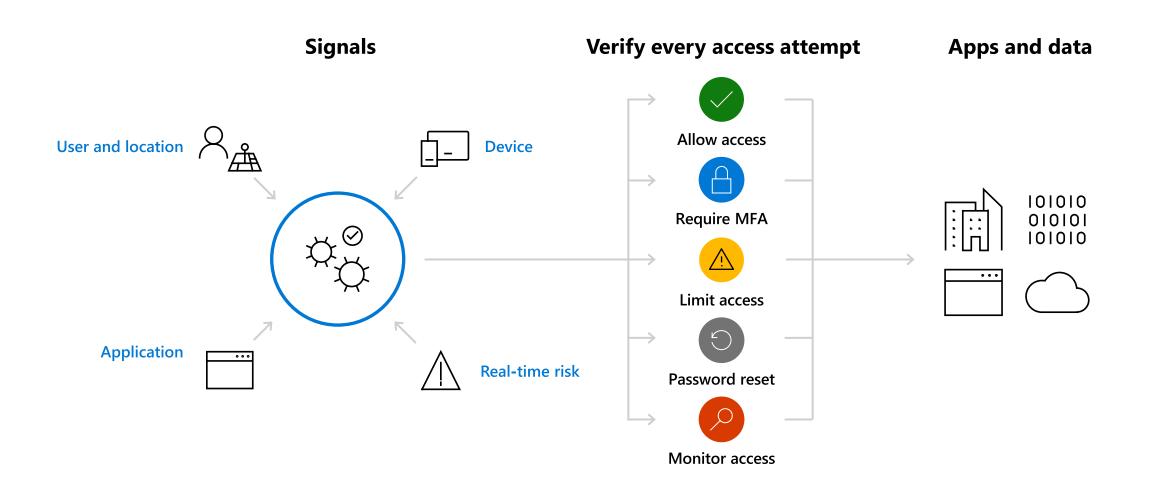
Reduce risk with data protection on all devices regardless of ownership



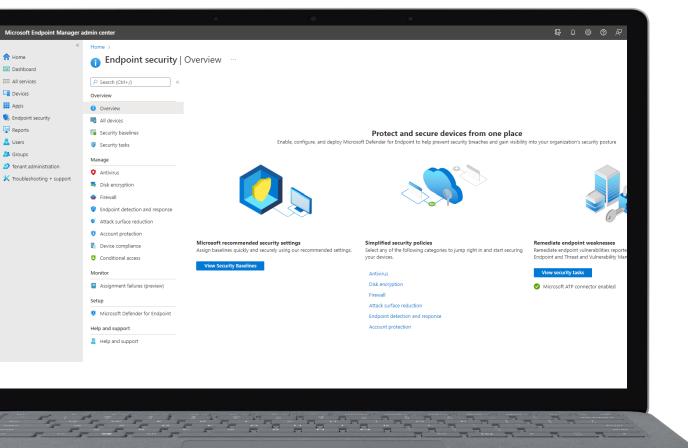


### **Protect resources with Conditional Access**

**Enable Zero Trust with strong authentication and adaptive policies** 







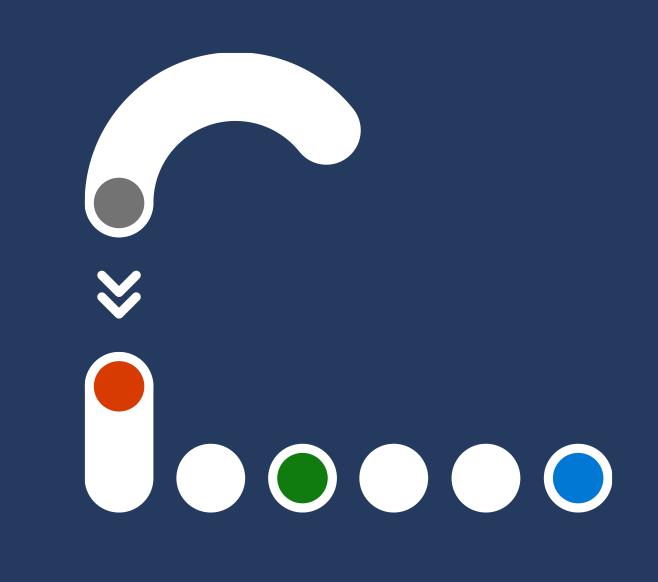
Improved security adds \$1.2 million to the bottom line.\*

Automatically investigate alerts, remediating threats faster.

Stop malicious activity from trusted and untrusted applications.

Revoke access to exploited resources in near real time.

### **Intune Benefit**



## Unified management saves time and resources

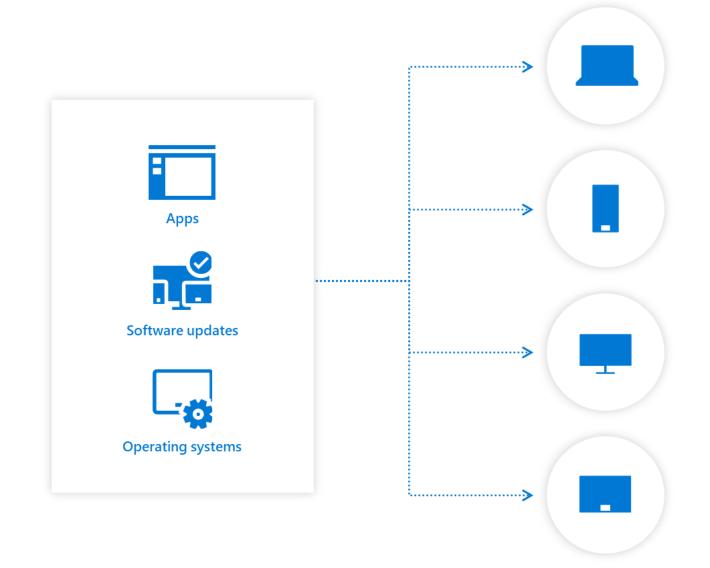
Centrally manage on-premises and cloud-based endpoints.

Empower advanced endpoint management and security tools from a single, cloud-powered solution.

Deploy apps and software updates to any device.

Autopilot for Zero Touch deployment.

Reduce costs across hardware, licensing, maintenance.



## A unified solution to manage endpoints anywhere

### Simplify management

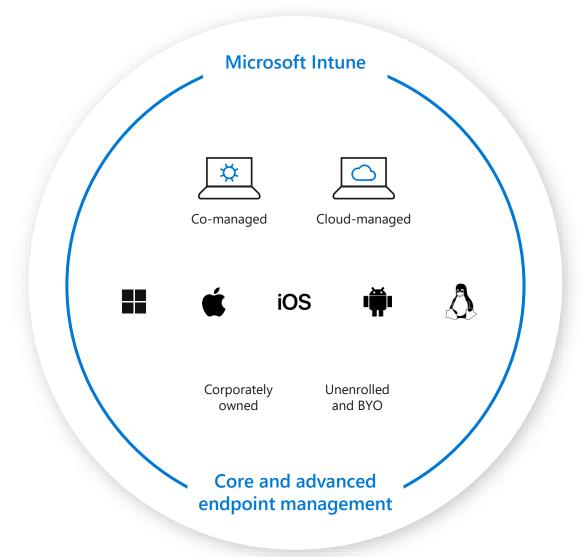
Enable the shift to cloud management, leveraging rich insights on endpoint analytics and cloud-based deployment.

### Protect hybrid workforces

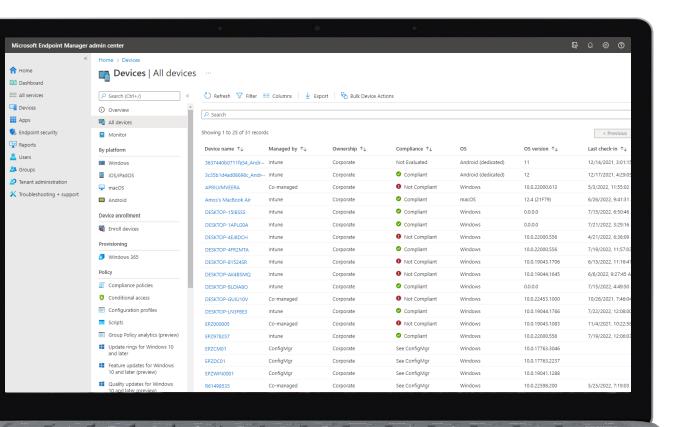
Protect users, apps, and data across all devices with Defender for Endpoint.

### Power better user experiences

Enable users with device and application management for iOS, macOS, Linux, and Android.







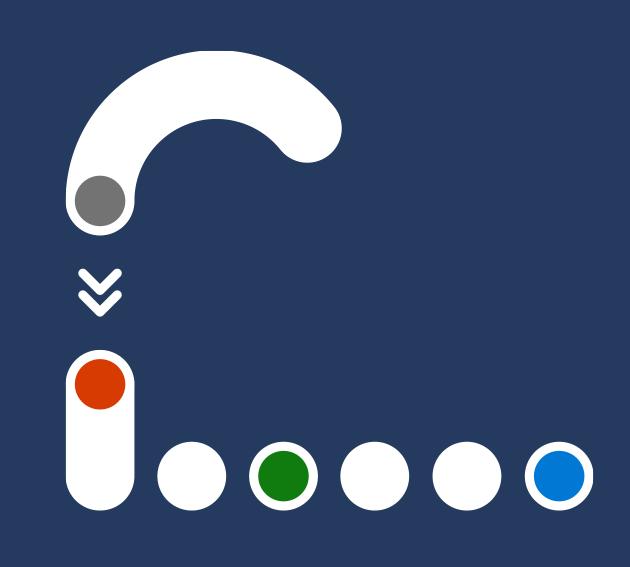
Proactive visibility and control

Know the health, compliance, and security status of any device.

Secure access to cloud and on-prem apps.

Proactively manage updates, patching, and policy across platforms and apps.

How to manage mobile devices in a secure way



## Protect your data on virtually any device with Intune

Mobile **Device**Management (MDM)

### **Conditional Access:**

Restrict access to managed and compliant devices





Enroll devices for management



Provision settings, certs, profiles



Report & measure device compliance

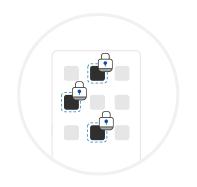


Remove corporate data from devices

## Mobile **Application**Management (MAM)

### **Conditional Access:**

Restrict which apps can be used to access email or files





Publish mobile apps to users



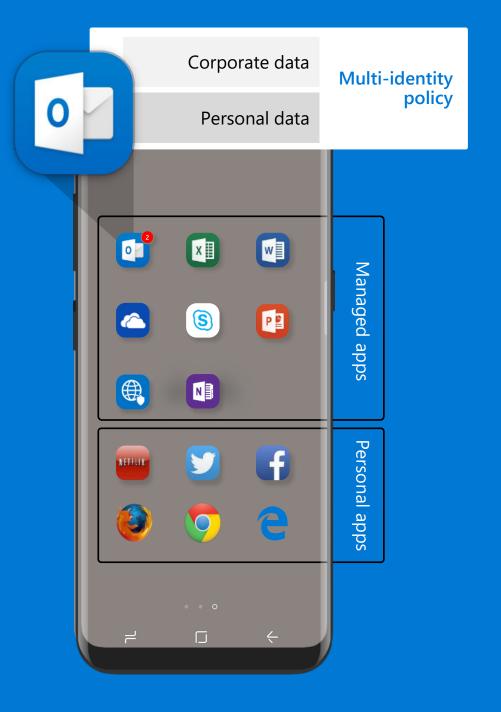
Configure and update apps



Report app inventory & usage



Secure & remove corporate data within mobile apps



# App protection policies for personal devices

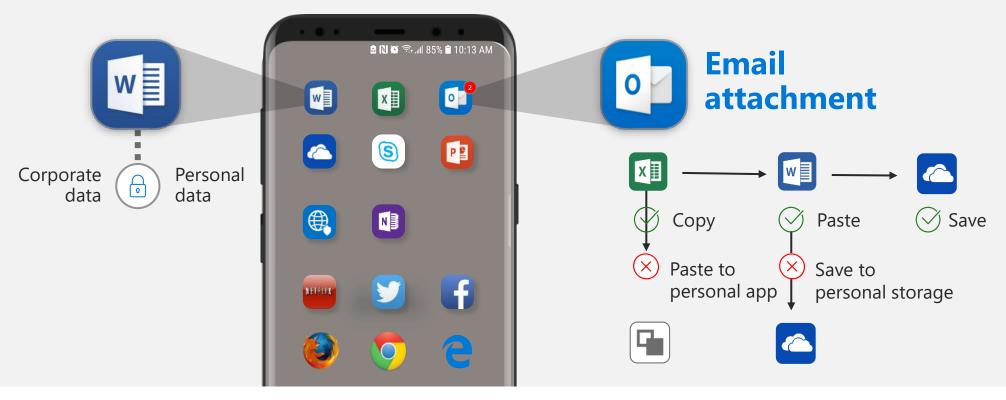
**Enables bring-your-own** (BYO) and personal devices at work where users may be reluctant to "enroll" their device

Ensures corporate data cannot be copied and pasted to personal apps within the device

Intune App Protection policies are useful to protect Office 365 apps where devices are unmanaged or managed by 3<sup>rd</sup> party

### Control what happens after data has been accessed

Multi-identity policy



Azure Information Protection
(AIP) empowers you to
control how data is accessed
from employee devices

Separate company managed apps from personal apps, and set policies on how data is accessed from managed apps

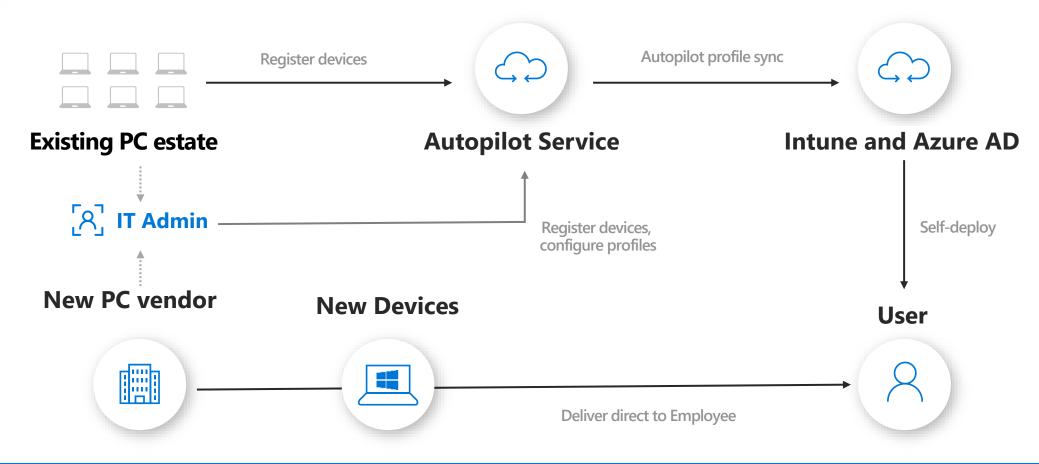
Intune APP ensure corporate
data can't be copied and
pasted to personal apps
within the device

Autopilot for a zero touch deployment

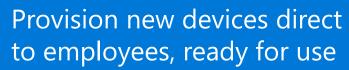




### Modern desktop provisioning with Windows Autopilot







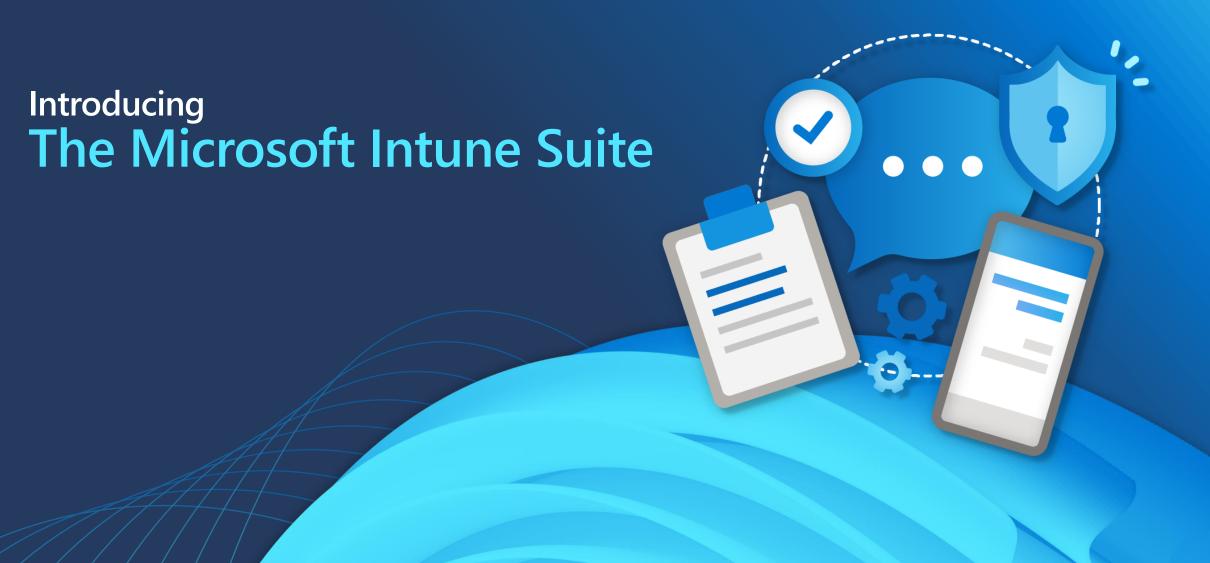


Upgrade existing devices, reimaged with Autopilot



Lower IT effort and cost; user gets productive faster





## Today: Organizations still seek to fill scenario gaps...



Application management lifecycle



Improve end user outcomes: reducing IT efforts



Assist employees wherever they are



Access to corporate resources for BYO



Enable least privilege access enabling standard users



Certificate management

...and they're augmenting endpoint management with 3<sup>rd</sup>-party solutions.

## This approach results in higher risk and cost



Vendor management overhead



Fragmented visibility



Degraded performance



Multiple console complexity



Larger attack surface

## We understand and are addressing these needs



Maximize Microsoft 365 investment



Standardize on one solution



Gain complete visibility



Minimize risks tied to 3<sup>rd</sup>-party integration

Converge IT and security operation workflows with a

common view

### Microsoft Intune Suite



## **Endpoint Privilege Management**



Enforce least privilege access



Enable productivity



Deliver key insights

### Mitigate systemic risks and vulnerabilities of local admins

- Automatic or user-confirmed elevation
- Insights based on elevation audits
- Rules based on organizational requirements
- Easy addition or removal of rules
- Tenant level enablement, per device rollout

### Coming soon

- Support approved elevation
- Require MFA for elevation
- Pre-defined elevation templates





77%

of organizations say they've experienced attacks as a result of unmanaged or poorly managed endpoints.

Source: "Endpoint Management Vulnerability Gap," prepared by Enterprise Strategy Group for Microsoft.



Support workers anywhere



Improve efficiency



Mitigate security risks



- Trusted help desk support for users
- Role-based access controls
- Device compliance warnings
- Session reporting
- ServiceNow incident details
- Annotations, chat, and more

- Conditional access
- Copy/paste of files and text
- Launch from Intune





44%

of organizations say providing IT support for remote workers is one of their biggest challenges.

Source: IDC, Future of Work Survey, March 2021



Secure access to corporate data



Flexibility for end users



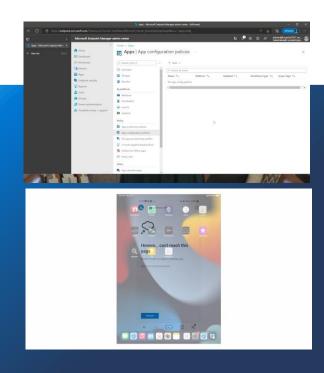
Enable BYOD

### Secure access for mobile users on unenrolled devices

- App or device-wide VPN
- Auto launch
- Personal account privacy and secure browsing to on-prem resources with Microsoft Edge
- Company portal (Android) or no sign-in required (iOS)
- Defender (Android) or Tunnel for MAM SDK VPN

### **Coming soon**

Trusted root certificate support





UP 1 TO 3

of mobile devices connecting to organizations are unmanaged.

Source: "Endpoint Management Vulnerability Gap," prepared by Enterprise Strategy Group for Microsoft

## Advanced app management

Will support: Windows | macOS



Increased IT efficiency



Reduced security risks and vulnerabilities

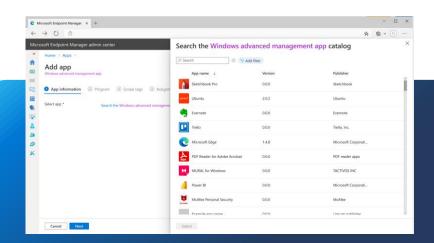


Stay current with updates and alerts

### Simplify app discovery, delivery, and updates

- Securely hosted app catalog
- Prepackage and preconfigure apps
- Graph API scripting for automated supersedence
- No wrapping, no install commands

- Advanced update notifications
- Guided remediation





**78**%

of devices remain unpatched nine months after a patch fixing a critical vulnerability is released.

Source: Microsoft Digital Defense Report 2022.

## **Advanced Endpoint analytics**

**Supports:** Windows | mobile, macOS coming soon



Gain visibility of end-user experience



Proactively detect issues



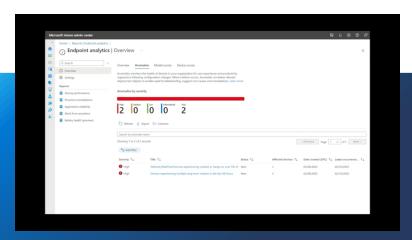
Efficiently troubleshoot and remediate

### Proactively address endpoint performance issues

- Detect anomalies based on device level events and signals that correlate to anomalous behavior
- Use an enhanced device timeline view that includes anomalies to ease and speed troubleshooting
- Get detailed report of the analytics for a subset of devices using IT-defined scope tag

### **Coming soon**

- Al powered device correlation for troubleshooting anomalies.
- Software and hardware insights to reduce IT expenditure and enable smart IT asset management
- App insights for mobile





53%

Of employee and customer experience decision makers consider improving employee experience a top priority.

Source: Forbes December 5, 2022: Three Ways to Improve Employee Experiences for Better Business Outcomes.

## Demo

## Microsoft Intune plans

### **Intune Plan 1**

Included in EMS E3 or Microsoft 365 E3, ME5, F1, F3, and Business Premium plans

### **Intune Suite**

Add to Plan 1 to utilize these solutions

#### Included solutions\*

- · Remote help
- Endpoint Privilege Management
- Advanced Endpoint analytics
- Advanced app management
- Cloud certificate management
- All Intune Plan 2 features

### **Prerequisite**

Intune Plan 1

### Intune Plan 2



Add to Plan 1 to utilize these features:

#### **Included features**

- Tunnel for Mobile App Management
- Specialty device management

#### **Prerequisite**

Intune Plan 1





## Thank You





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